



الشبكة العربية للمسؤولية
الإجتماعية للمؤسسات
Arabia CSR Network®

ARABIA CSR BEST PRACTICE CASE STUDIES

2019

The 10th edition of the Arabia CSR Best Practice Case Studies compilation contains 15 cases of recognisable best practice and leadership in CSR and sustainability. Collectively, these cases portray the culture and practices that distinguish responsible businesses across the Arab Region. The publication offers a wonderful learning opportunity to business and non-business readers alike to gain in-depth information and insights from each of the cases.

This compilation of case studies has been drafted by Mr. Muhammad Ali Bandial, Ms. Sudipa Bose under the supervision of Mrs. Habiba Al Mar'ashi, President & CEO of the Arabia CSR Network.

No part of this publication may be reproduced, stored in a retrieval system, used in a report or spreadsheet, or transmitted in any form or by any means – electronic, mechanical, photocopying, recording, or otherwise – without the approval and consent of the Arabia CSR Network.

Copyright © 2019 ARABIA CORPORATE SOCIAL RESPONSIBILITY NETWORK (ACSRN), Dubai, United Arab Emirates

- www.arabiacsrnetwork.com

TABLE OF CONTENTS

PREFACE	04
DUBAI ELECTRICITY AND WATER.....	06
AUTHORITY (DEWA)	
MUNICIPALITY AND PLANNING	11
DEPARTMENT OF AJMAN	
ETIHAD ESCO	16
AL JAZEERA INTERNATIONAL CATERING LLC	21
EMIRATES INTEGRATED TELECOMMUNICATIONS	26
COMPANY PJSC - DU	
ACCENTURE MIDDLE EAST	31
TRANSGUARD GROUP	36
EMIRATES NATIONAL OIL COMPANY LLC (ENOC).....	41
BMCE BANK OF AFRICA	46
AF CONSTRUCTION LLC	51
HOLIDAY INN DUBAI-AL BARSHA	56
ASTER DM HEALTHCARE	61
OMAN LNG DEVELOPMENT FOUNDATION	66
KHALIFA INTERNATIONAL AWARD FOR.....	70
DATE PALM AND AGRICULTURAL INNOVATION	
MOROIJ COMMIDITIES LTD	74
CONCLUSION	79